

How to Sign Up

Signing up for AquaHawk Alerting is not only easy, it's also FREE!

There are several ways to sign up and get started using AquaHawk to help you save time, water, and money.

1) You can go to CCRWC.net and click on the AquaHawk Interface link on the right side of the page.

OR

2) You can go directly to <https://ccrwc.aquahawk.us/login>.

Once on the login page, shown below, click on the green button to register your account.



After you sign up, you can start setting your preferences for notifications, then begin setting your alerts for your bill and your usage.

AquaHawk Tips

Once you sign up for AquaHawk, we have a few tips to help you set your alerts so you will get the maximum benefit in the shortest length of time.

1) Review your water usage for the last 30 days and locate your daily high.

2) Review your water usage for the previous 72 hours to determine your hourly high.

3) Click on the MY THRESHOLDS button and use the 30-day and 72-hour highs as your guide. Set up your thresholds for current or projected bill amounts and current or projected water use.

4) Be prepared to receive several alerts at first. You will likely need to adjust your thresholds to more accurately alert you to high usage or bill amounts.

For more information, visit our website at www.ccrwc.net.

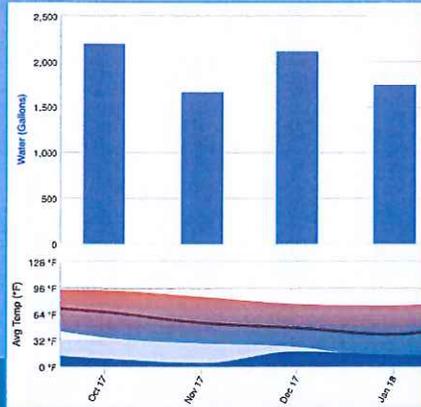
Chesterfield County Rural Water Company
13598 Highway 9
Chesterfield, SC 29709
(843) 623-6090

Save Time, Water & Money!

Sign Up for AquaHawk



CCRWC's FREE service
gives users the ability to
easily manage their
water usage & bills



Watch Your Usage

Catch Leaks Early

Save Money

CCRWC uses Automatic Meter Reading to enable our staff to more efficiently and effectively manage our water system while improving service.

Our members and Town of Chesterfield customers can benefit from our program by using AquaHawk, a FREE service that enables them to use our upgraded meters to closely track their water use.

After signing up at CCRWC.net, AquaHawk users can watch their water as often as they want and see if they want or need to conserve.

AquaHawk is specifically designed to help us, our members, and Town of Chesterfield customers discover leaks long before they result in high bills or thousands of gallons of wasted water.

AquaHawk allows users to set thresholds for both current and projected water usage during a period of time of their choosing: an hour, a day, a week, or a month.

If a threshold is reached, an alert is sent in just a few hours by phone, email, and/or text. Leaks can be caught in less than 24 hours, not days or weeks.

The best part of AquaHawk is how it gives CCRWC's members and Town of Chesterfield customers the chance to save money on every bill.

AquaHawk not only shows users how much they are spending, but it alerts them to unexpected increases in their bills as they are taking place.

Users simply set a high-dollar amount for their bill by the day, week, or month. When an amount is reached, they receive a phone, email, and/or text alert in just hours so they can almost immediately cut their costs.

AUTOMATIC METER READING:

Automatic meter reading (AMR) gives CCRWC the ability to more efficiently and accurately read our water meters. Using radio transmitters, we receive usage data every four to six hours, reducing our operational costs and improving our level of service.

AQUAHAWK:

AquaHawk is a free service for CCRWC's members and Town of Chesterfield customers that enables them to easily view their water usage in almost real time, allowing them to manage their account and lower their monthly bills.